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ZOOSK, INC.

UNITED STATES DISTRICT COURT
NORTHERN DISTRICT OF CALIFORNIA
SAN FRANCISCO DIVISION

JUAN FLORES-MENDEZ, an individual and
TRACY GREENAMYER, an individual, and
on behalf of classes of similarly situated
individuals,

Plaintiffs,

v.

ZOOSK, INC., a Delaware corporation,

Defendant.

Case No. 3:20-cv-4929-WHA

**DEFENDANT ZOOSK, INC.'S
OPPOSITION TO PLAINTIFFS'
MOTION TO STRIKE**

REDACTED

The Honorable William Alsup

Date: July 14, 2022

Time: 12:30 p.m.

Courtroom: No. 12, 19th Floor

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I. INTRODUCTION

As part of the class certification opposition papers that Zoosk submitted on June 10, 2022, Zoosk presented the Court with evidence establishing that (1) Plaintiff Tracy Greenamyre, the sole proposed class representative, is not a member of the putative class; (2) Ms. Greenamyre's proposed Rule 23(b)(3) damages class impermissibly includes persons who have already received full refunds of their Zoosk subscription payments and thus have no UCL or Article III standing; and (3) Ms. Greenamyre's proposed 23(b)(2) injunction class is uncertifiable because it seeks relief that is wholly unnecessary given Zoosk's current information security posture. Plaintiffs evidently recognize that this evidence in and of itself defeats Ms. Greenamyre's class certification motion without any need for the Court to reach the numerous other deficiencies in that motion detailed in Zoosk's opposition papers. Plaintiffs also evidently recognize that they have no good faith basis for challenging the veracity of any of this outcome-determinative evidence. Indeed, it is telling that the one thing Plaintiffs *do not* seek by means of their present motion is an opportunity to take the very discovery they supposedly were denied by the supposed Zoosk disclosure failures that are the subject of their motion. As Plaintiffs surely know, such discovery would be a fruitless exercise, as the facts established by this evidence are clear and incontrovertible.

Plaintiffs accordingly decided to launch a "Hail Mary" effort to save Ms. Greenamyre's class certification motion from its otherwise assured defeat by persuading the Court to simply disregard the clear evidence Zoosk presented establishing the uncertifiability of the proposed class and thereby allow Ms. Greenamyre to continue to argue that the other facts warrant class certification here. According to Plaintiffs, the Court can and should disregard Zoosk's dispositive evidence pursuant to Rule 37(c)(1), because all this evidence constitutes either information Zoosk failed to provide or a witness Zoosk failed to identify "as required by Rule 26(a) or (e)." *See* Fed. R. Civ. P. 37(c)(1) (permitting a preclusive order thereunder only where "a party fails to provide information or identify a witness as required by Rule 26(a) or (e)"). Based on that theory, by their present motion ("Motion to Strike"), Plaintiffs ask the Court to strike four items: (1) the declaration of Constantin Garcev ("Garcev Declaration"), by which Zoosk established that Plaintiff's proposed 23(b)(2) injunction class is uncertifiable because it seeks relief that is wholly unnecessary given

1 Zoosk’s current information security posture; (2) the declaration of Juliana von Trotha (“von Trotha
 2 Declaration”), by which Zoosk established that Ms. Greenamyier is not a member of the putative
 3 class; (3) the portion of the Expert Report of Brian Ellman (the “Ellman Report”) that relied upon
 4 a spreadsheet Bates-stamped ZOOSK00002773 (the “Refund Data”), by which Zoosk established
 5 that Plaintiff’s proposed Rule 23(b)(3) damages class impermissibly includes persons who have
 6 already received full refunds of their Zoosk subscription payments and thus have no UCL or Article
 7 III standing; and (4) the portions of the expert report titled “Zoosk AWS Investigation” by
 8 Mahmoud El Halabi of Stroz Friedberg (the “Stroz Report”) that referenced two [REDACTED]
 9 [REDACTED] that Mr. El Halabi examined (the “Disk Images”), which images have nothing whatever
 10 to do with Ms. Greenamyier’s class certification motion but nonetheless somehow became
 11 (mistakenly) a focal point of the Motion to Strike.

12 For numerous reasons, the Motion to Strike is utterly meritless and should be denied *in toto*.
 13 First and foremost, none of the information and neither of the witnesses targeted by the Motion to
 14 Strike was required to be included in, but was not timely included in, a Zoosk Rule 26(a) disclosure
 15 or Rule 26(e) supplementation, so by its very terms Rule 37(c)(1) has no possible application to
 16 any of that information or either of those witnesses. *See* Part IV.A below. Second, even if Zoosk
 17 failed to make a timely disclosure “as required by Rule 26(a) or (e)” in regard to some of the
 18 information and/or either of the witnesses targeted by the Motion to Strike (and Zoosk certainly did
 19 not so fail), any such nondisclosure was “substantially justified and/or harmless” within the
 20 meaning of Rule 37(c)(1), such that the Motion to Strike must be denied notwithstanding the non-
 21 disclosure. *See* Part IV.B below. Finally, because any prejudice to Plaintiffs from any such non-
 22 disclosure can easily be cured by simply allowing Plaintiffs to take now whatever discovery they
 23 would have taken earlier regarding the information in question or from the witness in question, no
 24 need or reason exists to impose the drastic sanction of barring Zoosk from using that information
 25 or witness in opposing Ms. Greenamyier’s class certification motion and thereby depriving the Court
 26 of facts that are themselves both beyond any genuine dispute and dispositive of that motion. The
 27 Court should therefore exercise its discretion in providing relief, if any, short of the exclusion
 28 sought by the Motion. *See* Part IV.C below.

II. PROCEDURAL BACKGROUND

The original class action complaint in this matter was filed by putative class representatives Plaintiffs Juan Flores-Mendez and Amber Collins on July 22, 2020. ECF No. 1. Following Plaintiff Collins's failure to participate in discovery and subsequent incarceration, Plaintiff Collins was dismissed from the action with prejudice. *See* ECF Nos. 170, 171. Due to the dismissal of Plaintiff Collins and concerns about the ability of Plaintiff Flores-Mendez to represent the class, Plaintiff Tracy Greenamyre was added to the case on April 29, 2022 via the Fourth Amended Complaint. ECF No. 191. Also on April 29, 2022, the Court entered an updated scheduling order that confirmed that (1) fact discovery ended on April 29, 2022 except for approximately four weeks for Zoosk to take discovery from Ms. Greenamyre, (2) opening expert reports were due April 29, 2022—i.e., simultaneous with the filing of the Fourth Amended Complaint and the end of fact discovery; (3) opposition expert reports were due June 1, 2022; and (4) reply expert reports were due June 8, 2022. ECF No. 192. Plaintiffs served their expert reports on April 29, 2022. Declaration of Douglas H. Meal in Support of Defendant Zoosk, Inc.'s Opposition to Plaintiffs' Motion to Strike ("Meal Decl.") ¶ 10. Ms. Greenamyre responded to interrogatories and requests for production on May 11, 2022. Meal Decl. ¶ 12. On May 20, 2022, Ms. Greenamyre (alone, without Plaintiff Flores-Mendez) moved for class certification. ECF No. 200. Ms. Greenamyre then sat for deposition on May 25, 2022. Meal Decl. ¶ 15. Zoosk served its expert reports on June 1, 2022 and Plaintiffs served their reply expert reports on June 8, 2022. Meal Decl. ¶¶ 16, 18. Zoosk opposed the class certification motion on June 10, 2022, ECF No. 206. Ms. Greenamyre served her reply and Plaintiffs served the Motion to Strike on June 24, 2022. ECF Nos. 217, 214.

III. LEGAL STANDARD

Federal Rule of Civil Procedure 26(a)(1)(A) requires each party to an action to disclose the identity of "each individual likely to have discoverable information—along with the subjects of that information—that the disclosing party may use to support its claims or defenses" as well as provide "a copy—or a description by category and location—of all documents, electronically stored information, and tangible things that the disclosing party has in its possession, custody, or control and may use to support its claims or defenses." Fed. R. Civ. P. 26(a)(1)(A)(i)–(ii). The Rule also

1 requires that a party supplement its Rule 26(a)(1)(A) disclosures “if the party learns in some
 2 material respect the disclosure . . . is incomplete or incorrect, and if the additional or corrective
 3 information has not otherwise been made known to the other parties during the discovery process
 4 or in writing.” Fed. R. Civ. P. 26(e)(1)(A). However, as this Court has emphasized, the Federal
 5 Rules “obligate parties to disclose the documents and witnesses on which they will rely, *not*
 6 documents and witnesses on which they will *not* rely.” Supp. Order to Order Setting Initial Case
 7 Management Conference in Civil Cases Before Judge Alsup (“Alsup Supp. Order”) ¶ 15. A party
 8 must “produce either a copy or a description of the documents on which it” intends to rely but is
 9 “not required to affirmatively produce [documents] during the discovery period without a request
 10 from” the opposing party. *R&R Sails Inc. v. Ins. Co. of PA.*, 673 F.3d 1240, 1246 (9th Cir. 2012).

11 If Rule 26(a) or (e) requires a party to make or supplement a disclosure by providing
 12 information or identifying a witness, and the party fails to so meet that requirement, then Rule 37(c)
 13 potentially permits a court to prohibit the party from “us[ing] that information or witness to supply
 14 evidence on a motion, at a hearing, or at a trial, unless the failure was substantially justified or is
 15 harmless.” Fed. R. Civ. P. 37(c)(1). (The court may also impose additional or alternative sanctions
 16 in a case covered by Rule 37(c), such as payment of costs, informing a jury of the failure, or “other
 17 appropriate sanctions.” Fed. R. Civ. P. 37(c)(1)(C).) Under Rule 37(c), the moving party must
 18 first demonstrate the other party’s failure to disclose information or a witness “as required by Rule
 19 26(a) or (e),” at which point the burden shifts to the responding party to demonstrate the failure
 20 was substantially justified or harmless. Only if such a demonstration cannot be made does Rule
 21 37(c) permit exclusion or other sanctions. The analysis of justification and harm can take into
 22 account “(1) prejudice or surprise to the party against whom the evidence is offered; (2) the ability
 23 of that party to cure that prejudice; (3) the likelihood of disruption of the trial; and (4) bad faith or
 24 willfulness involved in not timely disclosing the evidence.” *Davis v. Pinterest, Inc.*, -- F. Supp. 3d
 25 --, 2022 WL 1316566, at *8 (N.D. Cal. May 3, 2022) (Gilliam, J.) (quoting *Lanard Toys, Ltd. v.*
 26 *Novelty, Inc.*, 375 F. App’x 705, 713 (9th Cir. 2010)). Rule 37 is “disjunctive” on this point in that
 27 a sanction should not be imposed if a court makes “either a finding of good cause, or a finding that
 28 failure to timely disclose was harmless.” *Kasper Smoke Kastle, LLC v. Atl. Cas. Ins. Co.*, 861 F.

App'x 122, 124 (9th Cir. 2021).

IV. ARGUMENT

As to each category of evidence that it targets, the Motion to Strike fails to address the preliminary question of whether the information or the witness in question was not disclosed by Zoosk “as required by Rule 26(a) or (e).” Instead, the Motion skips immediately to the question of whether the evidence should be excluded based on the prejudice Plaintiffs supposedly will suffer were the Court to consider that evidence in deciding Ms. Greenamyer’s class certification motion. Plaintiffs’ failure to address this question is important, because, in point of fact, no showing has been or could be made that Zoosk ever failed to provide any of the information in question or to identify either of the witnesses in question “as required by Rule 26(a) or (e).” *See* Part IV.A below.

Moreover, even if the Court were to find (which it should not) a Zoosk Rule 26(a) or (e) failure as to certain of the information or witnesses in question, any such failure was “substantially justified” and/or “harmless” within the meaning of Rule 37(c)(1), such that the Motion to Strike must be denied notwithstanding any such failure. *See* Part IV.B below. Finally, because any prejudice to Plaintiffs from any such non-disclosure can easily be cured by simply allowing Plaintiffs to take now whatever discovery they would have taken earlier regarding the information in question or from the witness in question, no need or reason exists to impose the drastic sanction of barring Zoosk from using that information or witness in opposing Ms. Greenamyer’s class certification motion and thereby denying the Court access to evidence that is both beyond genuine dispute and dispositive of that motion. *See* Part IV.C below.

A. Plaintiffs Have Not Shown That Zoosk Failed to Disclose Any of the Information and Witnesses Targeted by the Motion to Strike as required by Rule 26(a) or (e).

The theory of the Motion to Strike is that all the information and both witnesses targeted by the motion fall within Rule 26(a)(1)(A), such that Zoosk was required, but failed, to provide that information and identify those witnesses by means of a timely Rule 26(e)(1)(A) supplementation of its Rule 26(a)(1)(A) disclosures. Mot. at 13–14. The fatal flaw in that theory, as shown below, is that Plaintiffs have not shown and cannot show that Zoosk failed to provide any of the information or either of the witnesses in question “as required by” Rule 26(e).

1 1. ***The Garcev Declaration***

2 By means of the Garcev Declaration, Zoosk established that Ms. Greenamyre's proposed
3 23(b)(2) injunction class is uncertifiable because it seeks relief that is wholly unnecessary given
4 Zoosk's current information security posture. ECF No. 206-8. Plaintiffs seeks to exclude the
5 Garcev Declaration on the grounds that Zoosk purportedly failed to timely identify Mr. Garcev as
6 a witness and failed to timely provide the information contained in the Garcev Declaration. Neither
7 is true.

8 *i. Mr. Garcev Was Identified to Plaintiffs in a Timely Manner.*

9 The Garcev Declaration, as Plaintiffs correctly point out, relates to the particular data
10 security measures (the "Proposed Injunctive Measures") they are asking the Court to require of
11 Zoosk as the injunctive relief Ms. Greenamyre is seeking on behalf of herself and the putative class.
12 See Mot. at 9. Plaintiffs are also correct that Mr. Garcev was added to Zoosk's Rule 26(a)
13 disclosures via a Rule 26(e) amendment on May 13, 2022. What Plaintiffs conveniently omit,
14 however, is that the Proposed Injunctive Measures were first articulated by Plaintiffs just 14 days
15 earlier, in the April 29, 2022 Declaration of Matthew Strebe in Support of Plaintiffs' Motion for
16 Class Certification (the "Strebe Declaration," Meal Decl. Ex. F).¹ Zoosk therefore had not
17 previously been "hiding the ball" as Plaintiffs claim—until service of the Strebe Declaration, there
18 was no ball. It was only after receipt of the Strebe Declaration that Zoosk determined, or for that
19 matter had any ability to determine, that Mr. Garcev possessed "discoverable information . . . that
20 [Zoosk] may use to support its claims or defenses," such that Zoosk's then-existing Rule
21 26(a)(1)(A) disclosures were incomplete to the extent they did not identify him. See Fed. R. Civ.
22 P. 26(a)(1)(A)(i). As soon as Zoosk determined that Mr. Garcev possessed information on which
23 it would need to rely to defend against the injunctive relief being sought by Plaintiffs, it amended

24 ¹ While the various iterations of the Complaint have asserted a claim for injunctive relief, prior to
25 the Strebe Declaration, neither Greenamyre nor either of the other Plaintiffs had said anything about
26 the specific measures they would ask the Court to impose on Zoosk pursuant to that injunctive
27 relief. See, e.g., ECF No. 191 at Prayer for Relief ¶ 5 ("An award of injunctive or other equitable
28 relief that directs Defendant to implement adequate security procedures and practices to protect
customers' PII that conform to relevant federal and state guidelines and industry norms."). Thus,
until it received the Strebe Declaration Zoosk could not have known what testimony and
information would be relevant to its defense against imposition of the Proposed Injunctive
Measures.

its Rule 26(a)(1)(A) disclosures to include him. That amendment fully satisfied Zoosk’s Rule 26(e) supplementation obligation as to Mr. Garcev. *See* Fed. R. Civ. P. 26(e)(1)(A) (Rule 26(a) disclosures must be amended “in a timely manner” when a party learns they are incomplete or incorrect in some material respect); *S.F. Baykeeper v. W. Bay Sanitary Dist.*, 791 F. Supp. 2d 719, 734 (N.D. Cal. 2011) (Chen, J.) (noting that “timing on disclosing these witnesses and documents was substantially justified because its investigation into the elements of the case was ongoing while preparing the summary judgment motion”); *cf. Cabrera v. Google LLC*, 842 F. App’x 38, 40 (9th Cir. 2021) (finding that “Rule 26 did not require [Plaintiff] to anticipate [Defendant’s] defenses and produce evidence to defeat defenses that [Defendant] had not yet asserted”). As there was no failure by Zoosk to identify Mr. Garcev “as required by Rule 26(a) or (e),” Rule 37(c)(1) by its terms can have no application to Mr. Garcev.²

ii. *The Information in the Garcev Declaration Was Timely Disclosed.*

Plaintiffs also miss the mark in complaining that the information in the Garcev Declaration should have been disclosed in response to their past discovery requests. Plaintiffs accurately summarize the Garcev Declaration as discussing “numerous cybersecurity measures Zoosk has put in place, will be putting in place, or is considering putting in place concerning its ‘security posture,’” as of June 2022. Mot. at 9. However, Plaintiffs are incorrect to assert that such information was requested during discovery. Only by ignoring the very words Plaintiffs themselves used in the discovery requests they rely upon can they try to shoehorn this information into those requests.³ In Interrogatory No. 12, Plaintiffs asked Zoosk to “Describe in detail any *remedial*

² Moreover, while Zoosk (appropriately) first identified Mr. Garcev on May 13, 2022 as a potential trial witness in support of its defenses pursuant to Rule 26(a)(1), Zoosk disclosed *more than a year ago* Mr. Garcev’s knowledge of the information as to which he would testify (namely, Zoosk’s current information security posture) when it identified him as one of five individuals “responsible for [Zoosk’s] set-up, implementation, logging, and monitoring, [sic] of any computer networks or computer systems (including any cloud infrastructure)” in its Responses to Plaintiffs’ First Set of Interrogatories, served on June 24, 2021. Meal Decl. Ex. C. Plaintiffs deposed three of the five—including one, Grant Kessler, who discussed Mr. Garcev several times in his deposition, Meal Decl. Ex. E at 41:2, 42:8, 129:18, 133:3, 133:7, 150:12, 152:5, 161:4, 166:4—and have had the ability for more than a year to depose Mr. Garcev as well. Meal Decl. ¶ 3. That Plaintiffs chose not to cannot be laid at Zoosk’s feet.

³ Plaintiffs’ *ex post* revision of their discovery requests from what was actually requested into what they now wish had been requested is a recurrent theme in the Motion to Strike. *See also* Part IV.A.4 *infra*.

actions undertaken by You, or others acting on Your behalf, *related to the Breach*” Meal Decl. Ex. A (emphasis added). The Interrogatory thus makes clear that it relates to measures that Zoosk took specifically in response to the Intrusion. The Garcev Declaration, on the other hand, does not purport to discuss measures Zoosk took in response to the Intrusion (all of which Zoosk has long ago fully disclosed, Meal Decl. Ex. C, Response to Interrogatory No. 12, but rather explains why each of the Proposed Injunctive Measures is unnecessary because of the *current state* of Zoosk’s security some two and one-half years after the Intrusion and because of additional security enhancement measures already planned for the near future. To the extent any of the current or planned Zoosk security measures discussed in the Garcev Declaration is not among the security measures disclosed by Zoosk in response to Interrogatory 12, that is simply because the measure in question was not a “remedial action” “related to the Breach” that would have been responsive to that Interrogatory.⁴

Plaintiffs equally fail in trying to read their Requests for Production as seeking the information provided in the Garcev Declaration. First, Plaintiffs contend that information should have been provided in response to Request No. 15 which seeks documents “relating to . . . remediation.” Just as the information security measures discussed in the Garcev Declaration were not responsive to Interrogatory No. 12 because they were not “remedial actions” “related to the Breach,” so too documents related to those security measures were not responsive to Request No. 15 as such documents likewise were unrelated to “remediation.” More egregiously, Plaintiffs rely on a selective misreading of Request No. 24 in contending that documents relating to the information security measures discussed in the Garcev Declaration should have been disclosed in response to that request, which purportedly sought “remediation plans.” However, what Request No. 24 actually sought was:

All incident reports and referenced artifacts concerning the Breach or remediation of the Breach, including the Documents supporting the incident reports, such as investigator notes, correspondence, service desk tickets, security architectural reviews, change approvals

⁴ The Interrogatories do not define “remediation,” but according to Dictionary.com, it refers to “the correction of something bad or defective.” See <https://www.dictionary.com/browse/remediation> (last visited July 7, 2022). This is distinct from subsequent improvements which do not respond to or seek to correct “something bad,” like the Intrusion.

1 and change management documents, and *any remediation plans*.
 2 Meal Decl. Ex. B. By its express terms, then, Request No. 24 sought only remediation documents
 3 concerning “remediation of the Breach.” As the information security measures discussed in the
 4 Garcev Declaration were not related to “remediation of the Breach,” documents related to those
 5 security measures were no more responsive to Request No. 24 than they were to Request No. 15.

6 In short, Zoosk had no obligation to disclose the information security measures discussed
 7 in the Garcev Declaration any earlier than it did because Plaintiffs never posed discovery directed
 8 to Zoosk’s current and planned future security posture, which is the sole subject addressed by the
 9 Garcev Declaration⁵, and because only after Plaintiffs served the Strebe Declaration on April 29,
 10 2022 did it become relevant to Zoosk’s defense whether Zoosk already had (or would soon have)
 11 security measures in place that obviated the Proposed Injunctive Measures.⁶ For this reason alone,
 12 the Motion to Strike fails insofar as it seeks to preclude Zoosk from offering evidence as to the
 13 security measures discussed in the Garcev Declaration.

14 Moreover, even if Plaintiffs’ discovery requests *had* sought information as to Zoosk’s
 15 current and planned future security posture, Zoosk’s failure to provide such information in response
 16 to such requests would at most be a failure to comply with its obligations under Rules 33 and 34,
 17 rather than a failure to meet its Rule 26(a) or 26(e) obligations. Plaintiffs offer no evidence or even
 18 argument that Zoosk *knew*, prior to its receipt of the Strebe Declaration, that its discovery responses
 19 were purportedly rendered incomplete by their not having included the information set forth in the
 20 Garcev Declaration. Absent such knowledge, Zoosk cannot have had any Rule 26(e) duty to
 21 supplement those discovery responses. *See* Fed. R. Civ. P. 26(e)(1)(A) (a party must supplement
 22

23 ⁵ Plaintiffs’ characterization of the Garcev Declaration as not discussing Zoosk’s “security policies
 24 and procedures,” but rather “remediation and mitigation practices implemented (or anticipated)
 25 following the Breach,” Mot. at 8, misrepresents the Garcev Declaration. Mr. Garcev responds to
 26 Mr. Strebe’s report, discusses current and planned “Zoosk controls,” and does not identify any
 27 measures as remediation or mitigation relating to the Intrusion. *See* ECF No. 206-8.

28 ⁶ As this Court has stated, the Federal Rules “obligate parties to disclose the documents and
 witnesses on which they will rely, *not* documents and witnesses on which they will *not* rely.” Alsup
 Supp. Order ¶ 15. Prior to receipt of the Strebe Report, Zoosk had no need to rely on information
 regarding the security controls discussed in the Garcev Declaration and Zoosk was therefore under
 no obligation to make any Rule 26(a)(1)(A) disclosure or Rule 26(e)(1)(A) supplementation
 concerning them.

1 prior discovery responses only “if the party learns” they are incomplete or incorrect in some
 2 material respect). And absent a Zoosk failure to provide the information set forth in the Garcev
 3 Declaration “as required by Rule 26(a) or (e),” Rule 37(c)(1) by its terms can have no application
 4 to that information—whether or not Zoosk failed to provide that information as required by Rule
 5 33 and/or Rule 34.

6 2. *The von Trotha Declaration*

7 By the von Trotha Declaration, Zoosk established that Ms. Greenamyre, the sole proposed
 8 class representative, is not a member of the putative class. ECF No. 206-9. The von Trotha
 9 Declaration thus in and of itself defeats Ms. Greenamyre’s class certification motion. Desperate to
 10 stave off that certain defeat, Plaintiffs complain that Zoosk did not timely identify Ms. von Trotha
 11 as a witness and did not timely provide the information contained in the von Trotha Declaration.
 12 Both complaints miss the mark.

13 i. *Ms. von Trotha and Her Information as to Ms. Greenamyre’s Class Membership* 14 *Were Timely Identified to Plaintiffs Once Ms. Greenamyre Became a Plaintiff.*

15 The von Trotha Declaration, as Plaintiffs correctly point out, relates solely to the gating
 16 question of whether Ms. Greenamyre is in fact, as she claims, a member of the class she proposes
 17 to represent. *See* Mot. at 11–12, 17. Zoosk disclosed Ms. von Trotha, and her knowledge of the
 18 facts that refute Ms. Greenamyre’s claimed class membership, to Plaintiffs on June 10, 2022, when
 19 Zoosk filed the von Trotha Declaration as part of its opposition to Plaintiff Greenamyre’s class
 20 certification motion. Plaintiffs evidently contend that Ms. von Trotha and her knowledge of said
 21 facts should have been disclosed earlier than that by means of a Rule 26(e) supplementation to its
 22 Rule 26(a)(1)(A)(i) disclosures. But the record clearly shows otherwise.

23 Plaintiff Greenamyre did not even become a party to this case until April 29, 2022, when
 24 Plaintiffs filed their Fourth Amended Complaint, so there can be no argument that Ms. von Trotha
 25 and her information regarding Ms. Greenamyre’s class membership should have been disclosed
 26 before that date.⁷ In the Fourth Amended Complaint, Greenamyre alleged (falsely, it now turns

27 _____
 28 ⁷ Plaintiffs seemingly concede this point, contending only that Zoosk ought to have “raised the
 potential futility of Ms. Greenamyre as plaintiff in this case when she was added, and long before
 now.” Mot. at 12 n.7. As discussed below, given that only seven weeks elapsed between the date

out) that she was a member of the putative class, but provided no specifics as her basis for so alleging. ECF No. 191 at ¶¶ 30–31, 48–49, 110–111. Zoosk accordingly served discovery requests seeking those specifics, which requests Ms. Greenamyre did not respond to until May 11, 2022. Those responses raised questions as to the validity of Ms. Greenamyre’s claim to be a member of the class: whereas Zoosk had sent emails to all affected Zoosk members in June 2020 notifying them that the Intrusion had impacted information they had provided to Zoosk, Greenamyre produced no such email, and her interrogatory answer admitted that she first learned of the Intrusion on or about May 26, 2021 when her account was blocked for security reasons. Meal Decl. Ex. G at Rog. No. 4. Nonetheless, on May 20, 2022, Ms. Greenamyre went ahead and moved for class certification, reiterating her now-known-to-be-false claim to be a member of the putative class. ECF No. 200. Zoosk accordingly went ahead and took Ms. Greenamyre’s deposition on May 25, 2022, during which she raised still further doubts as to the veracity of her claim to be a class member, by admitting that she had no memory or record of receiving an email from Zoosk notifying her of the Intrusion, while claiming she that she might possibly have received such an email that she deleted without reading. Meal Decl. Ex. H at 52:23–53:9.

Zoosk served the von Trotha Declaration, and thereby notified Plaintiffs of Ms. von Trotha and her information regarding Ms. Greenamyre’s alleged class membership, on June 10, 2022. This was just 16 days after Ms. Greenamyre’s deposition, just 21 days after she moved for class certification, less than a month after she first responded to discovery, and just six weeks after she became a party to the case. Once Zoosk made this disclosure, Rule 26(e) by its express terms relieved Zoosk of any obligation to repeat that disclosure by means of a Rule 26(e) supplement to its Rule 26(a)(1)(A)(i) disclosures. *See* Fed. R. Civ. P. 26(e)(1)(A) (no duty to supplement where the additional information has been made known to the other parties in writing). And given the very short intervals between the disclosure on the one hand and the relevant case events that preceded the disclosure on the other hand, that disclosure was “timely” within the meaning of Rule

on which Ms. Greenamyre was added (April 29, 2022) and the date on which Zoosk disclosed Ms. von Trotha and her information regarding Ms. Greenamyre’s class membership (June 10, 2022), and given the significant facts regarding Ms. Greenamyre’s class membership that emerged in discovery during that seven-week period, Zoosk’s June 10 disclosure was clearly “timely” for purposes of Rule 26(e).

1 26(e)(1)(A). This is especially so because by the time Ms. Greenamyre joined the case on April
 2 29, fact discovery had already closed. Thus, even if Zoosk theoretically could have filed the von
 3 Trotha Declaration somewhat before June 10, 2022 (and Plaintiffs have pointed to no reason why
 4 Zoosk should have done so), such an earlier filing would have provided Plaintiffs with no actionable
 5 information. By any measure, then, Zoosk timely disclosed Ms. von Trotha and her information
 6 regarding Ms. Greenamyre's class membership.

7 ii. *None of the Information in the von Trotha Declaration Was Subject to an*
 8 *Independent Supplementation Obligation that Zoosk Had and Failed to Meet Prior*
 9 *to Ms. Greenamyre's Becoming a Plaintiff*

10 Plaintiffs also assert that the von Trotha Declaration adds "significant, never before revealed
 11 details" about the Intrusion, Mot. at 11, which information they evidently contend should have been
 12 included in a Zoosk Rule 26(e) supplementation even before Ms. Greenamyre became a plaintiff.
 13 This assertion does not withstand analysis as to any of the supposedly new information.

14 First, Plaintiffs complain that while Zoosk's interrogatory responses distinguish between
 15 those [REDACTED] and those [REDACTED]
 16 [REDACTED] the von Trotha Declaration adds that [REDACTED]
 17 [REDACTED] Mot. at 11–12. Plaintiffs make no effort to explain, however, how
 18 the failure of Zoosk's interrogatory responses to include this additional fact rendered them
 19 "materially" incomplete or incorrect such that Zoosk might have had a supplementation obligation
 20 as to that fact (*see* Fed. R. Civ. P. 26(e)(1)(A) (no supplementation obligation unless prior
 21 disclosure a party learns it is incomplete or incorrect "in some material respect")). Nor do they
 22 explain why, if this additional fact is so "significant," they never asked Zoosk to provide that fact
 23 after Zoosk first served the interrogatory responses in question on October 8, 2021. Meal Decl. Ex.
 24 D at Rog. Nos. 9–10. Nor do they explain why the appropriate remedy for any untimely Zoosk
 25 disclosure of this one additional fact is exclusion of the entire von Trotha Declaration and not
 26 merely exclusion of its reference to that additional fact.

27 Next, Plaintiffs take issue with the von Trotha Declaration's description of the fields of
 28 information included in the accessed data, which they contend is "the first time Zoosk has revealed
 that information." Mot. at 12. But that very information, and more, has been disclosed to Plaintiffs

1 via Zoosk’s document production. *See* Meal Decl. Ex. J, ZOOSK00000812 at -814 (listing each
2 data field in affected database and whether information was in plain text or encoded). Zoosk
3 therefore cannot have had any supplementation obligation as to this information (*see* Fed. R. Civ.
4 P. 26(e)(1)(A) (no supplementation obligation as to information otherwise provided in discovery)),
5 which defeats the Motion to Strike as to this information even apart from Plaintiffs’ failure to show
6 either its materiality or why they never asked Zoosk to provide it or how its nondisclosure would
7 justify striking the entire von Trotha Declaration.

8 Finally, Plaintiffs complain that they are being asked to “take [Ms. von Trotha’s] word for
9 it” when she says that none of Ms. Greenamyier’s data was in the data set accessed in the Intrusion.
10 Mot. at 12. But that is completely untrue; Plaintiffs had the opportunity to independently verify
11 this crucial fact for themselves. Plaintiffs’ expert Mr. Strebe was given access to a copy of the data
12 set recovered from the dark web in late April 2022—before the end of discovery—as requested by
13 Plaintiffs so that he could conduct analysis of it in connection with their anticipated class
14 certification filing. Meal Decl. ¶ 11. That analysis easily could have included reviewing the
15 accessed data set to see if it included Ms. Greenamyier’s information, such that Plaintiffs would
16 have known before she joined the case that Ms. Greenamyier was not actually a class member.
17 Plaintiffs also could have asked Mr. Strebe to verify Ms. Greenamyier’s status as a class member
18 after receiving the von Trotha declaration, as Mr. Strebe continued to have that access until late
19 June. Meal Decl. ¶ 11. Plaintiffs therefore cannot claim to have been unfairly surprised by the von
20 Trotha Declaration’s disclosure that Ms. Greenamyier’s data is nowhere to be found in the data set
21 stolen in the Intrusion. The truth of the matter is that Plaintiffs know they have no basis upon which
22 to doubt Ms. von Trotha’s “word” on this and the other facts recited in her declaration, which is
23 why they do not seek discovery so as to test that declaration’s veracity, but instead have ginned up
24 a flimsy motion to strike the declaration entirely.⁸

25
26 ⁸ While in a footnote Plaintiffs claim certain “issues addressed by Ms. von Trotha” were the subject
27 of several of their document requests, two of their interrogatories, and an “area of inquiry” in a
28 nonexistent exhibit, *see* Mot. at 13 n.8, they make no effort to show how any particular information
provided by Ms. von Trotha was responsive to any particular discovery request they advanced,
much less how Zoosk both had and violated a Rule 26(e) supplementation obligation in regard to
any such information or any such discovery request. Nor could Plaintiffs have done so, because

1 3. ***The Refund Data***

2 By means of the Refund Data, Zoosk established, through its expert Brian Ellman, that
3 Plaintiffs’ proposed Rule 23(b)(3) damages class impermissibly includes persons who have already
4 received full refunds of their Zoosk subscription payments and thus have no UCL or Article III
5 standing. ECF No. 206-5.⁹ The Refund Data therefore in and of itself defeats Ms. Greenamyers’
6 class certification motion insofar as it seeks certification of a Rule 23(b)(3) damages class.

7 The Motion to Strike seeks to avoid this result by claiming that the Refund Data was not
8 timely disclosed. The facts show otherwise. The Refund Data was produced by Zoosk on June 1,
9 2022, via a document bearing production number ZOOSK00002773, in order to satisfy Zoosk’s
10 obligation under Rule 26(a)(2)(B)(ii) to identify the facts or data Mr. Ellman considered in forming
11 the opinions expressed by him in his expert report. Meal Decl. ¶ 17. This production occurred
12 contemporaneously with the service of Mr. Ellman’s report, *id.*, thus exactly meeting the timing
13 requirements imposed by Rule 26(a)(2)(B).

14 Plaintiffs acknowledge that they received the Refund Data contemporaneously with the
15 Ellman Report, but nonetheless assert that the Refund Data was provided to them “impermissibly
16 late.” Mot. at 5–6. They never explain why they say that, however. Nor could they have done so,
17 as the Refund Data had never previously been sought by any of Plaintiffs’ discovery requests and
18 thus was not at all “late”—much less “impermissibly” so—when produced on June 1, 2022.

19 To be sure, as Plaintiffs accurately recite, Plaintiffs had previously propounded and Zoosk
20 had fully responded to discovery requests that asked Zoosk to identify those Zoosk users who fell
21 within the scope of Plaintiffs’ proposed class (United States users with data affected by the
22 Intrusion that had paid for a subscription for Zoosk’s services) and to provide Zoosk’s records of
23 subscription payments made by those individuals during the period from May 28, 2015 through the
24 Intrusion. Mot. at 5. Those Zoosk discovery responses did not provide any of the Refund Data for

25 _____

26 the truth is that they never sought discovery as to Ms. Greenamyers’ class membership for the
27 simple reason that, by the time Ms. Greenamyers joined the case, fact discovery had already closed.

28 ⁹ As reflected in the Ellman report, the Refund Data also establishes that Plaintiffs’ classwide
damages calculations are overstated by reason of their failure to take into account the refunds the
members of the putative class have already received in regard to the subscription payments they
made. ECF No. 206-5 at ¶ 19.

1 the simple reason that those discovery requests (which are quoted at page 5 of the Motion to Strike)
 2 never requested any of the Refund Data, and instead simply asked what amounts members of the
 3 putative class had paid for their subscriptions.

4 Moreover, even if Plaintiffs' discovery requests could reasonably be read to call for
 5 production of the Refund Data, the first time when Zoosk could possibly be thought to have had
 6 reason to know that the Refund Data might have some relevance to the case (and that its prior
 7 discovery responses therefore theoretically might be considered "materially" incomplete by reason
 8 of not having included the Refund Data) was on April 29, 2022, when it received the report of
 9 Plaintiffs' expert Gary Olsen. In that report, Plaintiffs for the first time revealed the methodologies
 10 they proposed to use for ascertaining class membership and calculating classwide damages, which
 11 methodologies were fundamentally flawed (for many reasons, but including) by reason of their
 12 failure to take into account the Refund Data as Mr. Ellman's report plainly shows. Just a little over
 13 a month later, on June 1, 2022, Zoosk provided the Refund Data to Plaintiffs—a disclosure that
 14 was certainly "timely" within the meaning of Rule 26(e)(1)(A) and thus prevented Zoosk from
 15 running afoul of any Rule 26(e) supplementation obligation it might otherwise have had with regard
 16 to the Refund Data.

17 For all the above reasons, Rule 37(c)(1) has no possible application to the Refund Data, so
 18 the Motion to Strike must be denied insofar as it is directed to that data.¹⁰

19 4. *The Disk Images*

20 The Disk Images 

21 ¹⁰ Plaintiffs assert that the Refund Data cannot be trusted because Mr. Ellman "cannot speak to the
 22 provenance of the information and . . . did nothing to *confirm* its accuracy," Mot. at 6, and that
 23 permitting Mr. Ellman to rely on the Refund Data would require additional discovery regarding
 24 that data and additional revisions to Mr. Olsen's expert report. This argument has nothing to do
 25 with Rule 37(c)(1) and therefore need not be considered by the Court in ruling on the Motion to
 26 Strike. This argument also rings exceedingly hollow: Given that Plaintiffs felt the *payment* data
 27 produced by Zoosk was sufficiently reliable for Mr. Olsen to make it the linchpin of his entire
 28 report, what basis can Plaintiffs possibly have for doubting the reliability of the *refund* data
 produced by Zoosk? Once again, Plaintiffs' position is a bluff and bluster: They make no effort to
 actually now take the discovery they complain was denied to them in regard to the Refund Data,
 because they obviously have no reason to think any such discovery would actually undermine the
 veracity of the Refund Data. Instead, they ask the Court to ignore the Refund Data and thereby
 base its class certification decision on factual information that everybody knows is incomplete and
 therefore inaccurate in material respects, all for the cynical sole purpose of thereby advancing their
 last-gasp effort to save their class certification motion from defeat.

1 [REDACTED] 11 [REDACTED] that Zoosk's
 2 expert Mahmoud El Halabi considered in preparing his report and that, accordingly, are disclosed
 3 in that report pursuant to Rule 26(a)(2)(B)(2). Mr. El Halabi did not rely upon the Disk Images in
 4 reaching any of the opinions in his report¹², and Zoosk in turn did not rely on the Stroz Report in
 5 opposing Ms. Greenamyer's class certification motion, so it is a bit of a mystery why so much of
 6 the ink spilled in the Motion to Strike is directed to the Disk Images. In any event, as shown below,
 7 Plaintiffs have made no showing that Rule 37(c)(1) requires exclusion of the Disk Images or any
 8 of the Stroz Report's references to the Disk Images.

9 For starters, the Motion to Strike is improper procedurally insofar as it addresses the Disk
 10 Images. Zoosk has not submitted the Stroz Report to the Court in support of its opposition to Ms.
 11 Greenamyer's motion for class certification or for any other purpose. Indeed, the only time the
 12 Stroz Report has been placed before the Court is as an exhibit to the declaration Plaintiffs submitted
 13 in support of the Motion to Strike. That alone renders the Motion to Strike improper and
 14 necessitates its denial, insofar as it relates to the Disk Images and the Stroz Report's references to
 15 the Disk Images.

16 As to the merits of this aspect of the Motion to Strike, Plaintiffs' complaint is that Mr. El
 17 Halabi had access to information Plaintiffs had requested in discovery but had been told no longer
 18 existed, leaving them "gob smacked." Mot. at 7. This is patently false. First, Plaintiffs never
 19 requested the Disk Images during the fact discovery period—notwithstanding the long list of
 20 requests Plaintiffs now point to as purportedly seeking them. Second, [REDACTED] that
 21 Mr. Callahan testified was destroyed is something different entirely from the Disk Images, so at no
 22 point did Zoosk tell Plaintiffs that the Disk Images had been destroyed.

23 As to the first point, Plaintiffs list six Request for Production and contend that the Disk
 24 Images are within the scope of each, but that contention does not survive even the lightest scrutiny.

25 ¹¹ See AWS User Guide for Linux Instances: Amazon Machine Images,
 26 <https://docs.aws.amazon.com/AWSEC2/latest/UserGuide/AMIs.html> (last visited July 7, 2022).

27 ¹² Specifically, Mr. El Halabi testified that he made [REDACTED] Ex. 11 to
 28 Declaration of Patrick Barthle in Support of the Motion to Strike ("Barthle Decl.") at 121:9–19.

- 1 • RFP No. 5 seeks “Documents sufficient to identify the structure, architecture, and
2 interconnectivity” of certain systems “including maps, diagrams, and charts including
3 those portions of the computer system.” A disk image is not a map, diagram, or chart,
4 nor is it a document that permits the identification of the structure, architecture or
5 interconnectivity of the systems.
- 6 • RFP No. 12 seeks “Zoosk system logs relating to the Breach,” but a disk image is not a
7 log.
- 8 • RFP No. 24 seeks “All incident reports and referenced artifacts concerning the Breach
9 or remediation of the Breach” Other than the Stroz Report, there was no incident
10 report generated regarding the Intrusion and therefore necessarily no “referenced
11 artifacts” in any such other report. As for the Stroz Report, it *does* reference the Disk
12 Images, so Plaintiffs could have obtained discovery of the Disk Images pursuant to Rule
13 26(b)(4)(C)(ii) by simply making a request for them prior to the expiration of expert
14 discovery on June 24, 2022. Naturally, because Plaintiffs have no interest in actually
15 obtaining any of the discovery they complain so bitterly about having been denied to
16 them, Plaintiffs never made any such request.
- 17 • RFP No. 27 seeks “Documents concerning any investigations, assessments, or analyses
18 undertaken . . . concerning the Breach” As above, this does not ask for disk
19 images.
- 20 • RFP No. 28 seeks “All event logs prepared or reviewed as part of any investigation of
21 the Breach.” Just as a disk image is not a system log responsive to RFP NO. 12, it is
22 also not an event log.
- 23 • RFP No. 29 seeks “Documents concerning any and all investigations, assessments, or
24 reports . . . regarding the PII compromised in the Breach” The Disk Images do not
25 contain PII; do not reference any investigation of the Intrusion; and were not reviewed
26 in the course of any investigation of the Intrusion other than the investigation conducted
27 by Mr. El Halabi, in connection with which they were timely disclosed.

18 Plaintiffs’ strained effort to fit the Disk Images into the requests they actually made in the hopes of
19 fixing those requests with the benefit of hindsight is a paradigmatic example of the familiar
20 phenomenon where “counsel draft inartful requests, which fail to call for adverse evidence[, after
21 which] [t]hey eventually (wrongly) blame the responder for not disclosing [the evidence]
22 voluntarily.” Alsup Supp. Order ¶ 15.

23 As to the second point, namely Plaintiffs’ assertion that Zoosk had “previously
24 unequivocally indicated [the Disk Images] had been deleted,” leaving Plaintiffs “gob smacked” by
25 Mr. El Halabi’s acknowledgment of their continuing existence, Mot. at 7, Plaintiffs are badly
26 confused. They are correct in citing Zoosk’s statement in its interrogatory responses that “Zoosk’s
27 information security team deleted [REDACTED] on February 26, 2020.”
28 Mot. at 6. Plaintiffs also accurately cite the Stroz Report’s statement that Mr. El Halabi reviewed

1 the [REDACTED]
 2 *Id.* at 7. However, where Plaintiffs err is in assuming that the [REDACTED] and the Disk Images
 3 are the same thing. Mr. El Halabi testified regarding the [REDACTED] on the one
 4 hand and the two Disk Images [REDACTED] on the other. [REDACTED]

5 [REDACTED]
 6 See Barthle Decl. Ex. 11 at 88:15–18, 122:5–22. Therefore, Zoosk’s statement that the
 7 [REDACTED] in no way meant that the Disk Images had been destroyed.

8 In short, the Motion to Strike makes no showing of any delay by Zoosk in disclosing the
 9 Disk Images, much less a delay so egregious as to represent a failure by Zoosk to provide
 10 information “as required by Rule 26(a) or (e)” and thereby potentially bring Rule 37(c)(1) into play
 11 as to the Disk Images. To the contrary, the only point the Motion to Strike truly establishes as to
 12 the Disk Images is that Plaintiffs have no genuine interest in obtaining discovery of them. For this
 13 reason alone, the Motion to Strike should be denied as to the Disk Images.

14 **B. Any Zoosk Failure to Disclose Any Witnesses or Information “as Required by**
 15 **Rule 26(a) or (e)” Was Substantially Justified and/or Harmless.**

16 Because, as discussed above, Plaintiffs have not shown that Zoosk failed to disclose “as
 17 required by Rule 26(a) or (e)” any of the information or either of the witnesses targeted by the
 18 Motion to Strike, Rule 37(c)(1) by its express terms can have no application to that information or
 19 those witnesses. The Court’s inquiry should end there. However, even if Plaintiffs *had* shown a
 20 Rule 26(a) or (e) failure by Zoosk as to certain of the information and witnesses in question, even
 21 then Rule 37(c)(1) could not be invoked as to any such information or witness if Zoosk’s disclosure
 22 failure “was substantially justified or harmless.” Fed. R. Civ. P. 37(c)(1).

23 As the Ninth Circuit has stated, the analysis of substantial justification and harm under Rule
 24 37(c)(1) includes consideration of “(1) prejudice or surprise to the party against whom the evidence
 25 is offered; (2) the ability of that party to cure the prejudice; (3) the likelihood of disruption of the
 26 trial; and (4) bad faith or willfulness involved in not timely disclosing the evidence.” *Lanard Toys*
 27 *Ltd.*, 375 F. App’x at 713. This Court has applied a slightly different standard, which nonetheless
 28 yields the same results. See *Martel v. Hearst Commc’ns, Inc.*, 468 F. Supp. 3d 1212, 1219 (N.D.

Cal. 2020) (Alsup, J.) (adding fifth factor of “importance of the evidence”). Questions of prejudice and surprise, ability to cure, and potential for disruption go to harm, while substantial justification turns on the explanation of the nondisclosure. Either substantial justification or lack of harm suffices to prevent application of Rule 37(c)(1). *Kasper Smoke Kastle, LLC*, 861 F. App’x at 124. Here, as shown below, any Zoosk Rule 26(e) disclosure failure as to any of the information and witnesses at issue was *both* “substantially” justified and harmless, thus precluding imposition of the sanctions Plaintiffs seek under Rule 37(c)(1).

1. ***Any Zoosk Rule 26(a) or (e) Failure Was Substantially Justified.***

Where a party has failed to provide information or identify a witness “as required by” Rule 26(a) or Rule 26(e)—which Zoosk has not—the information or witness in question should nevertheless not be excluded if the party’s failure was substantially justified, i.e., if the party can adequately explain the failure and demonstrate that it was not the product of bad faith or willfulness. *See Stonefire Grill, Inc. v. FGF Brands, Inc.*, 2013 WL 12126773, at *6 (C.D. Cal. June 27, 2013) (denying motion to exclude expert testimony given “there [was] no evidence of bad faith in [d]efendant’s decision to designate [the expert] as an expert witness after [the] deadline” where Plaintiff did not specify its theory of damages until after the expert disclosure deadline). As to each of the four categories at issue here, any Zoosk Rule 26(a) or (e) failure as to the witness or information in question has a sound explanation, and there is no evidence of any bad faith or willfulness on Zoosk’s part in connection with the timing of its disclosure of such witness or information, so no Rule 37(c)(1) sanction would be warranted even had there been a Rule 26(a) or (e) failure on Zoosk’s part.

First, as to the Garcev Declaration, Zoosk had good reason for not identifying Mr. Garcev as a witness or disclosing the contents of the Garcev Declaration prior to the close of discovery¹³—Zoosk simply did not then know, or have any way of knowing, that Mr. Garcev’s testimony on the matters discussed in the Garcev Declaration would be relevant to Zoosk’s defense against Plaintiffs’ injunction claim. Plaintiffs, via their expert Mr. Strebe, did not articulate the Proposed

¹³ As previously noted, Mr. Garcev *was* identified as a knowledgeable individual in Zoosk’s interrogatory responses. *See* note 2, *supra*.

1 Injunctive Measures discussed in the Garcev Declaration until April 29, 2022, the same day that
2 discovery closed. Just two weeks later, Zoosk supplemented its initial disclosures pursuant to Rule
3 26(e) to identify Mr. Garcev as a potential witness, and on June 10 Zoosk served the Garcev
4 Declaration. There is nothing in the record to suggest that Zoosk held back either identifying Mr.
5 Garcev as a witness or providing the information set forth in the Garcev Declaration in order to
6 gain some sort of unfair advantage over Plaintiffs or for any other bad faith reason. Accordingly,
7 even if the circumstances surrounding the Garcev Declaration somehow constituted a Rule 26(a)
8 or (e) failure on Zoosk's part (which they did not), that failure was substantially justified.

9 Second, as to the von Trotha Declaration, Zoosk likewise had good reason for not
10 identifying Ms. von Trotha as a witness or disclosing her information as to Ms. Greenamyers non-
11 membership in the class prior to the close of discovery—during the fact discovery period Ms.
12 Greenamyers was not even a party to the case, so Ms. von Trotha's information as to her class
13 membership was utterly irrelevant. The relevance of Ms. von Trotha's information as to Ms.
14 Greenamyers class membership only became obvious after Ms. Greenamyers joined the case on
15 April 29, 2022; failed on May 11, 2022 to produce documents establishing that Zoosk had notified
16 her of the Intrusion; and testified at deposition on May 25, 2022 that she first learned of the Intrusion
17 in 2021 and could not say whether she might have received notice of the Intrusion from Zoosk a
18 year earlier. On June 10, 2022, just sixteen days after Ms. Greenamyers deposition, Zoosk served
19 the von Trotha Declaration. There is nothing in the record to suggest that Zoosk held back either
20 identifying Ms. von Trotha as a witness or providing the information set forth in the von Trotha
21 Declaration in order to gain some sort of unfair advantage over Plaintiffs or for any other bad faith
22 reason. Accordingly, even if the circumstances surrounding the von Trotha Declaration somehow
23 constituted a Rule 26(a) or (e) failure on Zoosk's part (which they did not), that failure was
24 substantially justified.

25 Third, as to the Refund Data and the Disk Images, Zoosk had good reason for not producing
26 this information in response to Plaintiffs' interrogatories and document requests—read reasonably,
27 those discovery requests did not ask for either the Refund Data or the Disk Images to be produced.
28 As to the relevance of this information, the Disk Images have no apparent relevance to any issue in

the case, and the relevance of the Refund Data only became clear when, on April 29, 2022, Plaintiffs’ damages expert’s theory of how to establish class membership and classwide damages—including the fatal flaws in that theory by reason of its failure to account for the Refund Data—was revealed for the first time. On June 1, 2022—barely a month later—Zoosk produced the Refund Data contemporaneously with submitting the Ellman Report. There is nothing in the record to suggest that Zoosk held back either the Refund Data or the Disk Images in order to gain some sort of unfair advantage over Plaintiffs or for any other bad faith reason. Accordingly, even if the circumstances surrounding the Refund Data and/or the Disk Images somehow constituted a Rule 26(a) or (e) failure on Zoosk’s part (which they did not), that failure was substantially justified.

2. ***Any Zoosk Rule 26(a) or (e) Failure Was Harmless.***

The harm analysis called for by Rule 37(c)(1) takes into account prejudice and surprise, the potential for such prejudice to be cured, and the potential disruption of trial. *Lanard Toys Ltd.*, 375 F. App’x at 713. If the Court even reaches the harm analysis in regard to any of the information and witnesses targeted by the Motion to Strike, it should conclude Plaintiffs suffered no harm sufficient to justify the exclusionary sanction they seek. Indeed, the cases cited by Plaintiffs demonstrate that only egregious failures that cause incurable harm are enough to justify exclusion under Rule 37(c)(1), which failures are a far cry from Zoosk’s supposed Rule 26(a) and (e) failures here and any harm that has been shown to have flowed from those supposed failures.

Bresler v. Wilmington Trust Co., one of Plaintiffs’ cited cases, involved the question of whether a trial court erred in allowing an expert to present a previously undisclosed theory of damages at trial. 855 F.3d 178 (4th Cir. 2017). Even though the new evidence was not disclosed until *trial had already begun*, the court found the nondisclosure harmless because the opposing party had received a spreadsheet outlining the calculation two months before trial and the expert then updated his analysis based on evidence admitted during the trial. Any surprise was found to be “minimal” and “inconsequential,” rendering the “vital” evidence properly admitted. *Id.* at 193–94. The “timing [did not affect the party’s] ability to conduct its defense in any material respect.” *Id.* at 194. Plaintiffs also cite *BWP Media USA Inc. v. Urbanity LLC*, 696 F. App’x 795 (9th Cir. 2017), where the Court found, not surprisingly, that BWP (which had produced no documents in

1 response to discovery requests) should have supplemented its disclosures rather than falsely
 2 confirm that it was relying only on documents attached to its complaint and then submit new
 3 evidence with its motion for summary judgment just four weeks before trial. *Id.* at 797. This, the
 4 district court found, harmed the defendant by depriving the defendant the evidence upon which
 5 BWP relied to prove its claim until the deadline for dispositive motions, which eliminated any
 6 ability of the defendant to conduct discovery or mount a defense. *Id.* (citing *BWP Media USA Inc.*
 7 *v. Rich Kids Clothing Co., LLC*, 2015 WL 347197, at *5 (W.D. Wash. Jan. 23, 2015)).¹⁴

8 Comparing the facts here to those in *BWP Media USA*, where the exclusion was justified
 9 based on deception, and to those in *Bresler*, where evidence offered for the first time at trial was
 10 admissible because the other party had sufficient information to plan ahead, it is obvious that any
 11 supposed Zoosk Rule 26(a) or (e) failure was harmless for purposes of Rule 37(c)(1). In essence,
 12 as to all the information and witnesses targeted by the Motion to Strike, Plaintiffs claim Zoosk's
 13 supposed Rule 26(a) or (e) failure denied them an opportunity to take discovery as to the
 14 information or witness in question. *See, e.g.*, Mot. at 16. Plaintiffs are wrong on each point:

- 15 • **Garcev Declaration.** Mr. Garcev and the information in the Garcev Declaration were
 16 *irrelevant* prior to April 29, 2022, when Plaintiffs first revealed the Proposed Injunctive
 17 Measures. By April 29, however, fact discovery had already closed. Thus, even if the
 18 Garcev Declaration had been submitted the very day the Proposed Injunctive Relief was
 19 proposed, Plaintiffs would have had no ability to take discovery of Mr. Garcev or as to
 20 the facts in the Garcev Declaration. The fact that Zoosk did not identify Mr. Garcev as
 21 a witness until May 13 and did not serve the Garcev Declaration until June 10 thus did
 22 not deprive Plaintiffs of any discovery they otherwise would have been able to take.
 23 Moreover, Plaintiffs had months and months, prior to the close of fact discovery, to take
 24 discovery on the general subject of Zoosk's *current* information security posture had
 they wanted to do so; their failure to obtain any such discovery resulted from their
 failure to request it, not Zoosk's failure to provide it.
- **von Trotha Declaration.** Ms. von Trotha and her information as to Ms. Greenamyer's
 class membership were *irrelevant* prior to April 29, 2022, when Ms. Greenamyer first
 joined the case. By April 29, however, fact discovery had already closed. Thus, even
 if the von Trotha Declaration had been submitted the very day Ms. Greenamyer joined
 the case, Plaintiffs would have had no ability to take discovery of Mr. von Trotha or her

25 ¹⁴ *See also Feamster v. Gaco W. LLC*, 2021 WL 5494277, at *1 (N.D. Cal. Nov. 23, 2021) (Gilliam,
 26 J.) (granting motion in limine to exclude experts "whose opinions were never properly disclosed,
 27 and who Defendant never had the opportunity to depose regarding those opinions" because no
 28 expert reports were ever served); *Power Integrations, Inc. v. ON Semiconductor Corp.*, 396 F.
 Supp. 3d 851, 888 (N.D. Cal. 2019) (Freeman, J.) (excluding "foundational document to ON's
 theory of infringement" where the "Court can only assume bad faith" in ON's production after
 plaintiff filed for summary judgment, which "willful failure has severely prejudiced" plaintiff and
 time does not remain before trial for sufficient discovery).

information regarding Ms. Greenamyre's class membership. That Zoosk did not serve the von Trotha Declaration until June 10 thus did not deprive Plaintiffs of any discovery they otherwise would have been able to take. Moreover, as discussed in Part IV.A.2.ii above, prior to the close of fact discovery, Plaintiffs had already received much of the information provided in the von Trotha declaration, including, notably, the copy of the data set accessed in the Intrusion, in which Ms. Greenamyre's information is nowhere to be found, confirming that she is not a class member—so the timing of the von Trotha Declaration in no way hindered Plaintiffs' discovery efforts as to *that* information.

- ***Refund Data and Disk Images.*** The Disk Images have no seeming relevance to this case, and the Refund Data did not become relevant until April 29, 2022, when Plaintiffs' damages expert submitted his report. While fact discovery had already closed by April 29, both the Refund Data and the Disk Images were disclosed in the expert reports Zoosk submitted on June 1, 2022, so Plaintiffs had until the close of *expert* discovery on June 24 to take discovery as to the Refund Data and the Disk Images. Plaintiffs took no such discovery, however—not because they couldn't, but rather because they had no need to do so: The Disk Images are irrelevant (so Plaintiffs never even asked for copies of them), and the Refund Data was incorporated into the rebuttal expert report that Plaintiffs' damages expert submitted just seven days after the Refund Data was provided.

In short, like in *Bresler*, any surprise to Plaintiffs from Zoosk's supposed Rule 26(a) and (e) failures was “minimal” and “inconsequential” or, in the case of the Disk Images, entirely mistaken. Trial is currently set to begin on October 17, 2022, more than three months from now, and more than four months from when all of the information and witnesses targeted by the Motion to Strike unquestionably had been fully disclosed by Zoosk, leaving plenty of time for Plaintiffs to cure any genuine surprise or prejudice by conducting limited additional discovery with little or no disruption of the trial schedule, and certainly no disruption of the trial itself. This is simply not a case of a party dropping a bombshell at summary judgment or on the eve of or during trial. Rather, to the extent a supposed Zoosk Rule 26(a) or (e) failure actually denied Plaintiffs discovery they otherwise could have taken (which *has not* been shown, as discussed above), that harm could be easily cured within the time remaining in the case schedule by simply allowing Plaintiffs to take the very discovery they claim to have been wrongly denied. Even in that event, then, any such Zoosk failure was plainly “harmless” under Rule 37(c)(1).

C. **An Exclusionary Sanction Would Not Be Appropriate Where Lesser Relief Would Be Sufficient and Where the Exclusion Would Allow Plaintiffs to Continue Their Pretense That the Class Is Certifiable**

Plaintiffs seek as relief for Zoosk's alleged Rule 26(a) and (e) failures an *in toto* exclusion

1 of the Garcev Declaration, the von Trotha Declaration, the Refund Data, and the Disk Images—
2 breathlessly contending that no other relief would be sufficient. While the Motion to Strike
3 demonstrates no reason to grant Plaintiffs *any* Rule 37(c)(1) relief in regard to the witnesses and
4 information that it targets, in a case where Rule 37(c)(1) relief *is* appropriate Rule 37(c) gives a
5 court substantial discretion to fashion an appropriate remedy for the Rule 26(a) or (e) failure before
6 it, including but not limited to, *and not necessarily*, exclusion of the witness or information to which
7 the failure relates. Specifically, the Rule states that a court may, “[i]n addition to *or instead of*”
8 excluding evidence, award expenses incurred as a result, instruct the jury as to the nondisclosure,
9 or “impose other appropriate sanctions.” Fed. R. Civ. P. 37(c)(1) (emphasis added).

10 Here, there are several alternatives to the wholesale evidentiary exclusions sought by
11 Plaintiffs. For example, the Court could order limited additional discovery into the issues discussed
12 in the von Trotha and Garcev Declarations, production of copies of the Disk Images, and/or
13 production of additional discovery as to the Refund Data. While Plaintiffs argue that such relief
14 would not be sufficient because they would purportedly need “a full-scale re-opening of
15 discovery—fact and expert,” the facts belie that assertion. For instance, Plaintiffs’ damages expert
16 was able to revise his Expert Report to incorporate the Refund Data a mere seven days after Zoosk
17 provided that data. *See* Meal Decl. Ex. I. Any further discovery to confirm the accuracy of that
18 data would likewise add minimal time. As for the von Trotha and Garcev Declarations, Plaintiffs
19 have pointed to nothing in either declaration that they have a good faith basis for challenging
20 (indeed, that is precisely why they desperately want to have those declarations excluded), so any
21 discovery as to those declarations would be minimal, if Plaintiffs were to bother taking it at all.

22 It is true that, as Plaintiffs point out, this “Court has already indulged the parties by
23 extending the deadlines,” but the primary drivers for those extensions have been global
24 circumstances beyond the parties’ control (including the difficulties of conducting depositions in
25 Germany during a pandemic) and Plaintiffs’ own ongoing inability to identify a proper and
26 adequate class representative with valid claims despite having filed five complaints in the two years
27 since this case was initiated. Neither of those is a valid basis for Plaintiffs’ contention that the
28 Court should not countenance any deadline extensions necessary to allow them the very discovery

1 they claim to have been denied by Zoosk's supposed Rule 26(a) and (e) failures. The reality is that
 2 Plaintiffs do not want the Court to provide time for additional discovery because they do not want
 3 to do any such discovery—they see the writing on the wall and the inevitable futility of any effort
 4 to challenge via discovery the incontrovertible facts set forth in the Garcev Declaration, the von
 5 Trotha Declaration, and the Refund Data, which facts establish that Plaintiff Greenamyre's class
 6 certification motion is doomed.

7 So, instead, Plaintiffs have gone all-in on the all-or-nothing approach of demanding an *in*
 8 *toto* exclusion of the Garcev Declaration, the von Trotha Declaration, the Disk Images, and the
 9 Refund Data. Such an exclusion would be utterly unjust, as it would create the possibility of this
 10 action moving forward based on three known fallacies that go to the heart of the case: first, it would
 11 allow Plaintiffs to continue their pretense that Ms. Greenamyre is a class member, even though
 12 everyone knows she is not; second, it would allow Plaintiffs to continue their pretense that Zoosk's
 13 information security posture is no different today than it was two years ago, when everyone knows
 14 that posture has changed substantially since then; and third, it would allow Plaintiffs to continue
 15 their pretense that none of the members of the putative class has already received a full refund for
 16 his or her Zoosk subscription, when everyone knows that many of them have already been so
 17 refunded. How can it possibly be right to allow Plaintiffs to take this action forward based on these
 18 known fallacies? The answer: it cannot be right for that to happen, and Plaintiffs have shown no
 19 good reason in law or equity as to why they should be allowed to cause that to happen. In no event,
 20 then, should the Court grant the exclusionary order Plaintiffs seek.

21 **V. CONCLUSION**

22 For the foregoing reasons, Zoosk respectfully requests the Court deny the Motion to Strike.

23 Dated: July 8, 2022

Respectfully submitted,

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By: /s/ Douglas H. Meal

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